

# Robot Pallet Wrap Machines - Warranty



## Definition of terms:

1. Kite Packaging (Seller)
2. Customer (Buyer)
3. Robot mobile stretch wrapping machine (Machine)

## Warranty conditions:

- All machines supplied by the Seller come with a 12 month warranty on all parts.
- The Seller warrants, within the limits described herein, to replace or repair defective parts (excluding labour/travel costs).
- To utilise the warranty, the Buyer must immediately notify the Seller that a defect exists, always referring to the machine serial number.
- The Seller shall not be liable under any warranty, condition or guarantee if the price of the goods has not been paid by the due date for payment.
- Except in the case of death or personal injury caused by the Seller's negligence the Seller shall not be liable for any consequential loss or damage (whether for loss of profit or otherwise) or other claims for consequential compensation.

## Warranty exclusions:

- Wilful damage caused by the Buyer or any third party.
- Improper use of the machine or negligence by the Buyer or any third party.
- Failure to follow the Seller's instructions.
- Alteration, adjustment or repair of the machine without the Seller's prior approval.
- Failure to carry out maintenance as described in the manufacturer's manual supplied with the machine.
- This covers all parts for the first 12 months.

## Kite Packaging Ltd

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