



Quality Policy

Kite Packaging Group is passionate about ensuring our products and services always meet the needs of our customers and accord with contractual and statutory requirements, our policies, and procedures.

Kite operate a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects specific to the supply of packaging materials and related services.

Kite's Management is committed to improving the Quality Management System and its effectiveness.

Kite has a continuing commitment to:

1. The enhancement of customer satisfaction
2. Ensuring customer needs and expectations are determined and fulfilled with the aim of achieving satisfaction
3. The safe and legal storage and distribution of products
4. Communicating throughout the Organisation the importance of meeting customer needs and all relevant contractual, statutory, and regulatory requirements
5. Maintaining the Quality Policy and Customer Satisfaction Objectives
6. Ensuring Management Reviews review quality objectives, monitor and measure the results of internal and external audits, performance measures, and the effectiveness of the Quality Management System
7. Ensure the availability of resources

The Quality Management System content and structure are defined in our Scope Document and Procedures.

All personnel understand the requirements of this Quality Policy and abide with the contents and structure of the Quality Management System.

The Quality Policy is available to all staff, along with extracts of Management Review minutes, in accordance with their role and responsibilities, as a means of communicating the effectiveness of the Quality Management System.

Kite complies with all relevant contractual, statutory, and regulatory requirements, including where applicable, specific requirements relating to Military Packaging.

Kite constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed to ensure its continuing suitability.

Signed: *JBrian*

Name: John Brian

Date: 12th August 2022

powered by employee share-ownership

Kite Packaging Limited, 186 Torrington Avenue, Tile Hill, Coventry CV4 9AJ

Registered in England & Wales No. 04680835 VAT Registration No. 765 3496 93

kitepackaging.co.uk