



QUALITY POLICY

Kite Packaging Limited ('Kite') aims to ensure that its products and services always meets the needs of its customers in accordance with contractual and statutory requirements, its policies and procedures.

Kite operates a Quality Management System that has gained BS EN ISO 9001:2015 certification, including aspects specific to the supply of packaging materials and related services.

Kite's Management is committed to developing and improving the Quality Management System and its effectiveness.

Kite has a continuing commitment to:

1. The safe and legal storage and distribution of products
2. The enhancement of customer satisfaction
3. Ensuring that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
4. Communicating throughout the Organisation the importance of meeting customer needs and all relevant contractual, statutory and regulatory requirements
5. Establishing the Quality Policy and its objectives
6. Ensuring that the Management Reviews set and review the quality objectives, monitor and measure the results of internal audits, performance measures and the effectiveness of the Quality Management System
7. Ensure the availability of resources

The content and structure of the Quality Management System is defined in our Quality Procedures Manual and Scope Document.

All personnel understand the requirements of this Quality Policy and abide with the contents and structure of the Quality Management System.

The Quality Policy is available to all members of staff, along with copies or extracts of the minutes of Management Reviews, as a means of communicating the effectiveness of the Quality Management System to individual members of staff in accordance with their role and responsibilities.

Kite complies with all relevant contractual, statutory and regulatory requirements, including where applicable, specific requirements relating to Military Packaging.

Kite constantly monitors its quality performance and implements improvements when appropriate.

This Quality Policy is regularly reviewed in order to ensure its continuing suitability.

Signed: *JBrian*

Name: John Brian

Date: 8th August, 2019

Kite Packaging Limited

186 Torrington Avenue, Tile Hill, Coventry CV4 9AJ

www.kitepackaging.co.uk